

## CONTACT DETAILS

UNCLAIMED ASSETS @ MISSING BENEFICIARIES TRACED WORLDWIDE

### TPR SAYS I MIGHT BE ENTITLED TO MAKE A CLAIM. WHAT'S THE NEXT STEP?

Talk to our office in Kuala Lumpur or whoever contacted you from TPR, and ask to see a copy of the Fee Agreement. Have a read through. Ask any questions that you have. And if you decide that you want us to help you with your claim, complete the paperwork and return it to us. It's that simple. We'll let you know, of course, if there are other papers that are needed later.

### TPR HASN'T TOLD ME I'M ENTITLED TO CLAIM. BUT I'D LIKE TO CHECK ANYWAY.

We have access to an online database, for most amounts over RM1,000 that have been lodged with the Ministry of Finance over the past years. If you contact us, we will check for you. There is no charge for this service. (For smaller amounts, you would need to contact the Registrar of Unclaimed Moneys directly.)

### I ALREADY KNOW I'M ENTITLED TO MAKE A CLAIM, BUT I'D LIKE SOME HELP PLEASE.

Simply phone or email to one of our offices and we'll send you a sample of the Fee Agreement, and the Terms and Conditions leaflet, for you to consider.

## MALAYSIA

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**[www.tpr.net](http://www.tpr.net)**

# TPR

A network of **independent researchers, genealogists** and **lawyers** specialising in the discovery of unclaimed money, land and inheritances...



Further information can be obtained from our website:  
[www.tpr.net](http://www.tpr.net)

*wellington cape town dublin kuala lumpur london singapore sydney*

## RECOVERING MONEY FROM THE REGISTRAR OF UNCLAIMED MONEYS IN MALAYSIA

Under Malaysian law, at the end of each year, every company and organisation in the country is supposed to send to the Government a list of any 'unclaimed money' that it is holding.

Unclaimed wages; cheque payments that haven't been cashed; forgotten bank accounts or life insurance policies. Many types of forgotten or unclaimed moneys: some large amounts, mostly quite small amounts.

The money is passed to the Ministry of Finance for safe keeping, and is kept available to be claimed by the rightful owner at any time. More information about the exact law, and how it operates, can be found at [www.tpr.net](http://www.tpr.net).

### IF YOU ARE ENTITLED TO RECLAIM SOME MONEY:

Firstly, you need to know that there is some money that has been lodged with the Ministry under your name.

Secondly, you have to be able to tell the Ministry where and when the money came to be forgotten: and provide suitable documentary support.

All in all, it can sometimes involve quite a lot of paperwork and procedure: and that is where TPR can help. We handle all the administration to enable clients to recover money that they are entitled to receive back from the Ministry: and we work both for companies (some of the largest corporations in Malaysia use our services) and for private individuals.

TPR monitors the official lists of unclaimed money that the Government publishes every year.

If we see an entry in the register under your name (and if the amount of money is worthwhile), we will try to contact you. *In some cases, the original owner is now deceased, and our work includes discovering who the lawful person is who should administer or benefit from the estate.*

We will then offer to manage all the necessary research, correspondence and other paperwork involved in the claim. And we do all that at our own expense: so that you have no costs or liabilities whatsoever.

In return, assuming that the claim is eventually successful, we simply ask for an agreed proportion of whatever sum we recover for you. But that only becomes due as and when the Government issues a repayment cheque. If for any reason we are not successful in reclaiming money for you, then there is nothing whatsoever for you to pay. **It's that simple.**

### FREQUENTLY ASKED QUESTIONS

#### CAN I MAKE THE CLAIM BY MYSELF?

If you have all the necessary information, you can make your own claims by contacting: The Registrar of Unclaimed Moneys, Ministry of Finance Malaysia ([www.anm.gov.my](http://www.anm.gov.my)).

#### WHAT DOCUMENTARY EVIDENCE DO I NEED?

That is a matter for the Registrar. You will normally need to know which company or organisation submitted the money to the Ministry, and obtain confirmation from that organisation.

#### IF TPR HANDLES THE CLAIM, WHAT IS THE FEE?

As already mentioned, TPR does not charge fees when it is making the application for you. TPR only receives a commission when (and if) the claim is successful. The commission is clearly set out in writing in the Fee Agreement that we sign with you.

#### WHAT IS AN "AVERAGE" CLAIM?

For private individuals, most lie in the RM2,000-RM20,000 range. For companies and corporations, the range is higher. Generally, we tend not to handle claims for less than RM1,000 and only a few are very substantial.

#### HOW LONG DOES IT TAKE TO PROCESS THE CLAIM?

Making a claim is rarely a quick process. The fastest claims, if all the paperwork is already available, may be processed in six weeks. Difficult cases can take six months, or longer. TPR is motivated to get the claim processed as quickly as possible, of course, because we don't get paid unless and until we actually recover some money for you.

#### WHAT ARE THE TERMS & CONDITIONS WITH THE FEE AGREEMENT?

Although most of our work in Asia is related to the Unclaimed Moneys Act in Malaysia, we also research and discover other types of assets in various other parts of the world. When you ask us to work for you, we automatically check all the databases that are available to us. We may only find additional or overseas assets in a small proportion of cases: but the terms and conditions mean that you know in advance exactly how we would operate if we were to find any for you.



TPR – *the key to discovering unclaimed money, land and inheritances*